

## Diamond, Nikki

**From:** Paul Field [pwf@centor.co.uk]  
**Sent:** 22 January 2014 11:20  
**To:** Diamond, Nikki  
**Subject:** RE: 2013/00206 RE: Breaks into units 3/4 Horizon I.Est

This seems to have been outstanding for a long time – all OK? If you can let me have a brief update I would be grateful.

**Paul Field**  
**Claims and Support Director**

Centor Insurance & Risk Management Ltd  
17 Dominion Street  
London EC2M 2EF

UK Broker Awards 2012 - Winner - Claims Service of the Year

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Voice: +44 020 7330 8702  
Fax: +44 020 7256 9455  
Email: [pwf@centor.co.uk](mailto:pwf@centor.co.uk)  
Web: [www.centor.co.uk](http://www.centor.co.uk)

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**From:** Diamond, Nikki [mailto:Nikki.Diamond@cl-uk.com]  
**Sent:** 18 November 2013 10:44  
**To:** Paul Field  
**Subject:** RE: 2013/00206 RE: Breaks into units 3/4 Horizon I.Est

Hi Paul,

I have reviewed the quotations and I have asked Mr Patel for some further clarification.

In particular, I will require the quotations to be itemised so I can see the costs against each area of work.

I have also asked for some details about the previous alarm system and the proposed replacement, and for clarification of the electrical rewiring works.

As soon as I have the above I should be able to consider the quotations again and agree settlement.

Kind Regards,

Nikki Diamond BSc(Hons) Cert CILA

*Called + left message  
22/1/14 @ 11:50*

*Senior Contact  
Patel Patel  
07956-854602  
0207-2521441*

*Simon Rogers  
Home + business parking*